

Truacanta Event: Creating Inclusive and Accessible Spaces

Discussion Notes - chat in your groups, nominate a scribe, and add your thoughts to each question - just click on the plus sign!

SPPC NOV 19, 2020 04:13PM

Thinking about your own work, which groups or communities are you not currently reaching?

ANONYMOUS NOV 26, 2020 11:32AM

Anybody who isn't white or middle-class
Digital exclusion (includes sensory exclusion)

ANONYMOUS NOV 26, 2020 11:27AM

BAME. Have tried emailing different places, would be helpful to know how they get referred for bereavement support, because we just don't get referrals in. We provide end of life support.

ANONYMOUS NOV 26, 2020 11:30AM

Covid - accessing people who would previously be around in the community and now are at home. Moving things online isn't necessarily inclusive. Not able to go into people's houses. Some via phone. Not seeing diversity of people coming forward for help at the moment - more to be done and resources needed.

ANONYMOUS NOV 26, 2020 11:27AM

People who do not use technology, social media since Covid

ANONYMOUS NOV 26, 2020 11:31AM

Older people who we are not regular seeing due to lockdown are slipping through the net

ANONYMOUS NOV 26, 2020 11:34AM

Older people, who might not be online.

What do you think are the barriers or obstacles stopping you from engaging with those groups or communities?

ANONYMOUS NOV 26, 2020 11:29AM

Knowing where to go, who to contact to reach out?

ANONYMOUS NOV 26, 2020 11:30AM

Getting stuck in the circle of thinking and thinking and not doing

ANONYMOUS NOV 26, 2020 11:30AM

Anxieties about engaging without causing 'offence'

ANONYMOUS NOV 26, 2020 11:36AM

- Covid.
- Digital can help but excludes some - don't know who has the technology, capacity, access etc.
- Homeless, chaotic lifestyles.
- Connecting with communities - making sure not missing people. Connecting with other community organisations.
- Trying to avoid duplication.

ANONYMOUS NOV 26, 2020 11:38AM

Finding the right person within an organisation
Technology

Which of those barriers or obstacles can be moved or worked around?

ANONYMOUS NOV 26, 2020 11:32AM

Suggestion that GPs could play more of a role to signpost to support / services.

ANONYMOUS NOV 26, 2020 11:34AM

Social Media

We're using Facebook more to convey information.

ANONYMOUS NOV 26, 2020 11:36AM

We link in with social work teams and care homes.

ANONYMOUS NOV 26, 2020 11:38AM

- Minority Communities Hub - people to translate documents

Who can help move the barriers or obstacles?

ANONYMOUS NOV 26, 2020 11:32AM

Genuine, empathic and authentic engagement...with a mutually 'curious mind'

ANONYMOUS NOV 26, 2020 11:36AM

Sensory Centres can help with accessible information

Finding organisations who are already doing it well - third sector interfaces

Finding graphic artists for example

ANONYMOUS NOV 26, 2020 11:43AM

- Workforce - ensure diversity.
- Practicalities of having people who speak other languages
- Networking - expanding and developing it. Make sure it's not the same people doing all the work. Spread the word.
- Not making assumptions about communities we engage with. Find out what they need, how can we help? Connect with the communities and listen to what they need.

Once you've cleared or created a path, what next?

ANONYMOUS NOV 26, 2020 11:45AM

- Campaigns - e.g. rainbow pin
- Celebrating successes - not just concentrate on what isn't working
- Sharing lived experiences - showing how something has worked for someone else.
- Word of mouth sharing what's available.
- Movements - set up BLM within organisations, as it touches every aspect of life and organisations
- Start within your own organisation, becomes part of how things are
